

SmartCare

WashTec

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# SmartCare Connect

A turning point in the car-wash business

WashTec



 **SmartCare  
Connect**  
Faster.  
More digital.  
More modern.

# Welcome to the future of the car-wash business.

The car-wash business is undergoing a revolution: Modern solutions offer car-wash customers maximum flexibility – and create a completely new experience. They increase demand, tap into attractive target groups and ensure sustainable sales growth.

## For operators, this means more potential than ever before

WashTec has been the market leader and pioneer in the industry since the first gantry car wash, and is helping shape the transformation of the car-wash business today. We don't just want to supply our operators with any old system; we want it to be a fully integrated, digitally supported system for smooth, future-proof washing operations.

## The key to the future – SmartCare Connect

SmartCare Connect is the first fully digitally networked gantry car wash that intelligently connects operators, customers and the entire active system, comprising washing technology, washing chemicals, water treatment and digital services, via a single platform – easily controllable, seamlessly integrated and scalable for the future.

## For your success. For a strong future in vehicle washing.

# SmartCare Connect – better & faster

The optimised contour detection of SmartCare Connect ensures optimum adaptation of the washing processes for all vehicle types and thus enables faster wash programmes with consistently high quality. This ensures higher throughput and more satisfied customers.



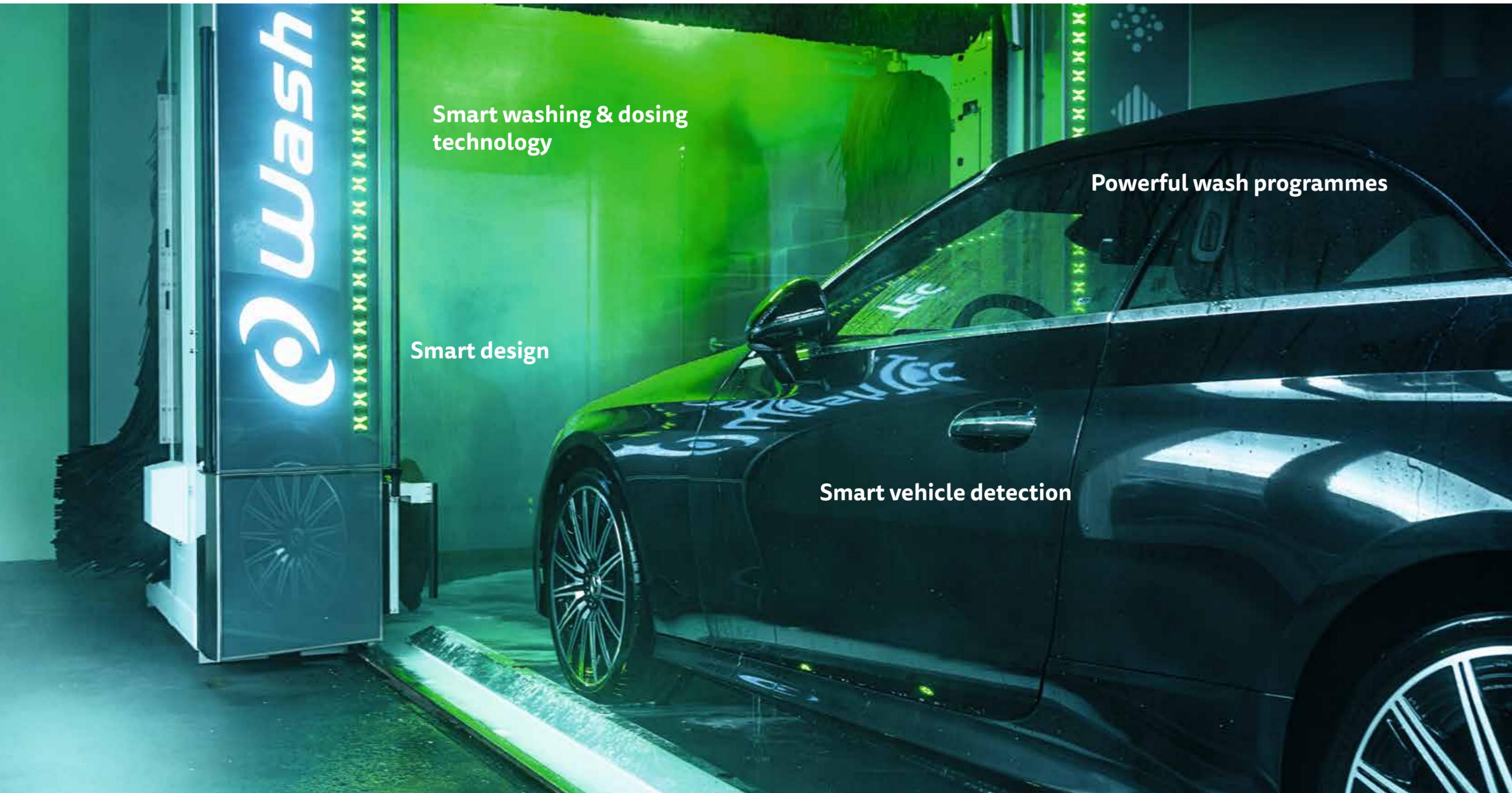
Standard ———

SmartCare Connect ———

# SmartCare Connect

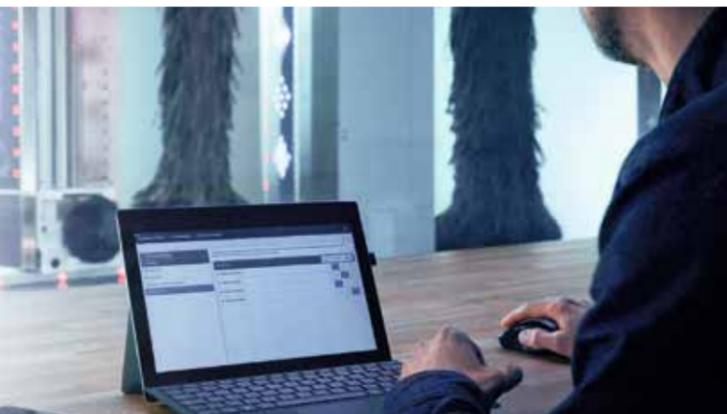
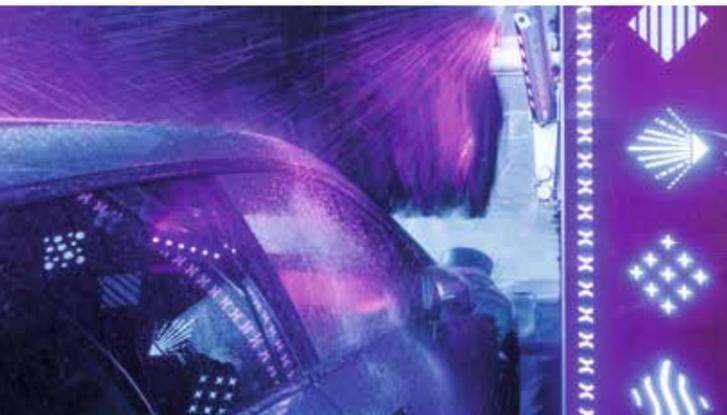
## The smart gantry car wash

SmartCare Connect is the first fully digitally networked gantry car wash – for maximum efficiency, outstanding wash results and a new level of customer experience. It combines state-of-the-art wash technology with digital solutions for operation, service and customer loyalty – and equips your car-wash business for new business models.



# SmartCare Connect

## The smart gantry car wash



### Smart dosing system

Dosing of washing chemicals and water is automatically adjusted to the vehicle type and selected washing programme – for consistently high quality and reduced consumption. This saves time and resources and protects the environment.

### Intelligent washing technology

Fast, efficient and gentle: The intelligent control system optimises the entire process, reduces waiting times and ensures particularly efficient, gentle cleaning.

This enables you to offer your customers a perfect car wash experience – and increase throughput at the same time.

### Flexible wash programme configuration

Operators can design and adapt wash programmes themselves – without the need for a technician. This enables customised services to be created, and the business can react quickly to changes in the market.

This makes it easy to boost sales with faster wash programmes during peak times or seasonal promotions.



# A design as unique as your business

With customised solutions that strengthen your brand identity and inspire your target audience, we turn visions into visual experiences.

## Design Brilliant

High-quality materials, attractive glass frontage and glossy surfaces give the system a sophisticated look.

## Design 3D

The high-quality and slightly bevelled glass frontage creates a unique 3D effect. A real highlight for your customers' washing experience.



## Design Brilliant Freestyle

Your business deserves more than standard. With a design that highlights your uniqueness, you create lasting impressions that are powerful, clear and unmistakable.

## Design Brilliant variants

Choose your favourite design from the four icon lines.

Modern	Trend	Classic	Text traffic light Modern

## Optimum functional dimensions

Washing height	2.25 m
	2.40 m
	2.50 m
	2.60 m
	2.70 m
Washing width	2.38 m
	2.58 m



### Design Pure

Clean lines and minimalist design create a timeless, modern look and blend harmoniously into a variety of environments.



### Design Metallic

Design with an industrial and high-quality look – ideal for locations that favour an industrial ambience with an emphasis on functionality.

**Higher quality.  
More performance.  
Higher sales.**



#### **MultiFlex side brush system**

Optimum cleaning for hatchbacks: The multi-dimensionally movable side brush system adapts flexibly and even reaches hard-to-access areas, such as rear spoilers or bumper recesses.



#### **WheelJet wheel washer**

For perfect rims: The diagonal infeed ensures an optimum cleaning angle for every rim size. The innovative pulse process repositions the brush several times – for thorough cleaning right into the rim recesses.

# TurboJet high pressure

Optimum pre-cleaning thanks to the highly effective TurboJet with TurboNozzles. Rotating spot spray nozzles ensure perfect pre-cleaning with a powerful high-pressure jet. With pinpoint accuracy in the front, rear and now also in the sill area.

WashTec

# FlexStream Rotary roof nozzle

Three functions, one system: FlexStream moves freely and closely follows the contours of the vehicle – for particularly precise chemical application, efficient high-pressure cleaning and excellent drying results.



# A variety of options



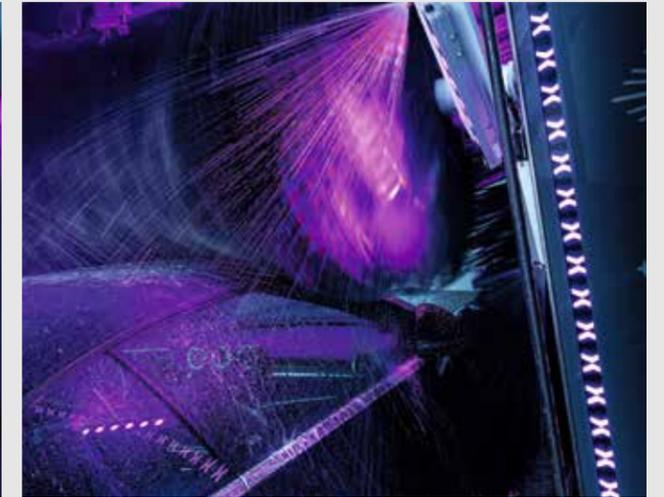
LightShow



FoamTastic



Wax/preservation



Polish



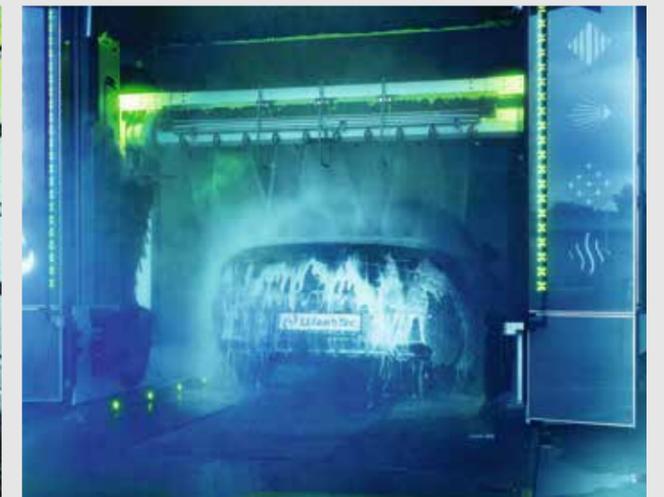
StarTrack



Foam



Chemical pre-washes



High pressure

# SmartTouch

## Operator terminal

As intuitive as a smartphone: Touch displays with clear menu navigation and self-explanatory symbols enable fast, error-free operation – by staff or directly by your customers.



SmartTouch One



SmartTouch Plus



SmartTouch Complete

### SmartTouch Complete offers the following payment options

- EC/credit card (also contactless incl. Apple Pay/Google Pay)
- Fleet cards
- RFID customer cards
- Barcode scanner
- Wash&Pay

### Screen in EN & Pound



## mywashtec.com

mywashtec.com is the intelligent platform for digital wash bay management that gives you full control over your car wash. All relevant data – from wash and sales statistics right through to consumption values – is displayed in real time.

**my.carwash** Keep track of everything – anytime, anywhere: Get automatic reports on numbers of washes, monitor the system status in real time, and receive immediate notifications in the event of breakdowns or inactivity.

**my.shop** Order spare parts and washing chemicals conveniently online.

**mywashtec.api** Integrate your operating data seamlessly into internal systems.

# EasyCarWash PRO

## The future of the car-wash business in an app

### Convenient booking

Quick and easy booking via the free app – any time and no waiting.

### More visibility

The app as an effective marketing channel for customer loyalty and site presentation.

### EasyCarWash 4U

Customised design options for seamless adaptation to your company and brand design.

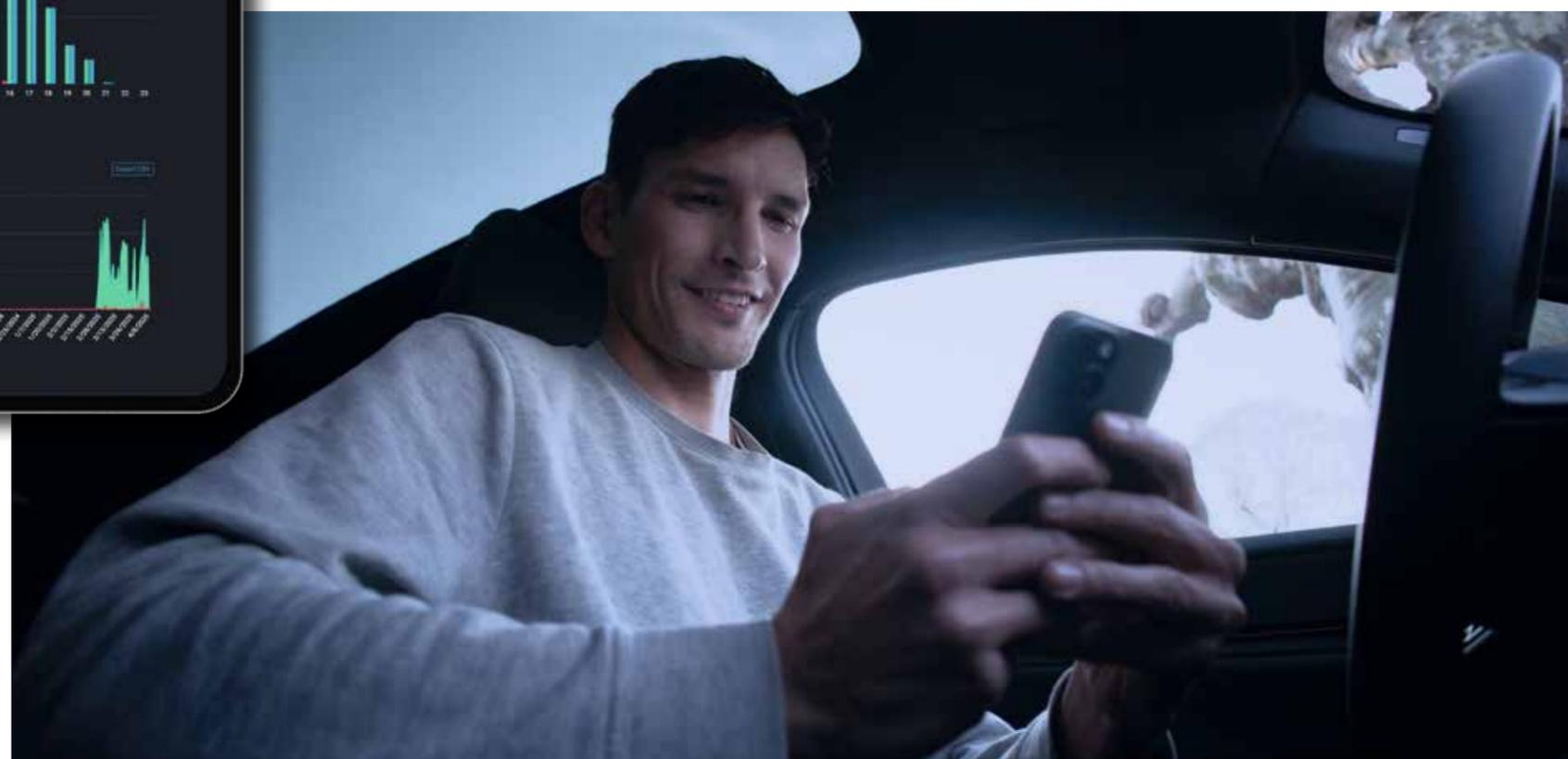
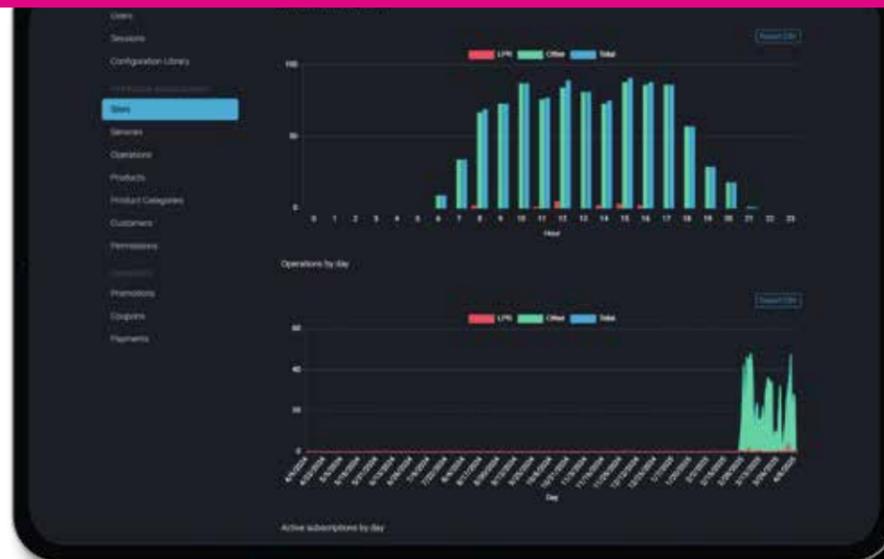
### Increasing sales with subscription models

Flexible flat rates and single wash offers increase capacity utilisation and encourage spontaneous car-wash decisions.

### Easy administration

An intuitive admin tool for centralised management of sites, offerings and KPIs.

Significantly increase your sales with flat-rate customers – in any weather and at any time of year



# CarWash Assist

**Maximum wash operation.**  
**Easily scalable.**

## Grow with the new possibilities

A scalable solution that grows with your business – adaptable to increasing requirements at any time.

## Smooth operations with high capacity utilisation

Experts monitor and control your system remotely to ensure you achieve maximum operation even with high customer volumes.

## Immediate assistance and fast troubleshooting

Our experts are on hand to help your wash customers with problems and faults – for maximum customer satisfaction and long-term customer loyalty.

## Optimised personnel efficiency

Your employees can concentrate fully on your day-to-day business and we take care of your system to fully utilise the potential of your car-wash business.

## Maximum car-wash availability

Continuous system monitoring enables faults to be rectified before they are noticed and ensures reliable operation, even with high loads and increasing demand.



# The car-wash business for a new era



**Attract new customers:**  
Your SmartCare Connect is present in all relevant digital sales channels – anytime and wherever your customers are looking for a car-wash service.



**Increase sales:**  
Modern booking models and flexible payment options maximise the demand for your wash services – ensuring significantly higher facility utilisation.



**Payment security:**  
WashTec handles all sales and payment processing to ensure your customers experience secure, convenient transactions at all times.



**Completely digital processing:**  
Additional smart solutions like licence-plate recognition start the wash process automatically, ensuring a seamless, user-friendly process.





WITH NEW AMP TECHNOLOGY



**Magic Protection**



**Magic Shine**



**Magic Wow**

MagicCare is more than just high-end, German-made polish. AUWA's brand new paint care product is based on the innovative active modified polymer technology, or AMP for short. Special ingredients actively form a cross-linked 3D layer with outstanding properties and WOW results.

MagicCare visibly and lastingly protects paintwork against environmental influences such as UV radiation and insects, road salt, etc. It provides best-in-class protection, shine and colour enhancement, building a protective layer that grows stronger with every wash. Its reparative and easy-clean effect is indeed visible even to the naked eye.

**With new AMP technology, MagicCare doesn't just make your paintwork shine; it will have your customers beaming too.**

*"Car-wash customers have actually come into the shop and asked me what we've done, saying their car is more beautiful than ever. With MagicCare, I can be sure that these customers will return."*

Test-site operator

# Green Car Care

## Performance and sustainability

Customers now also expect sustainable, environmentally friendly solutions when it comes to car washes, which is why we're constantly developing and optimising our washing chemicals with the environment in mind. And proving that committed environmental protection and perfect wash performance are not mutually exclusive.

### Green Car Care – your sustainable success

Independently certified: SGS Institut Fresenius regularly tests our TecLine product line. With Green Car Care, you have a completely sustainable range of cleaning products – with the leading wash performance you expect from a market leader.



### Maximum customer satisfaction – the most sustainable argument

You have the best sales arguments in the form of the award-winning AUWA products: With Green Car Care, show your customers you understand what they want. And use our innovative washing chemicals for sustainable business success.



### Consistently sustainable – consistently innovative

We have our own laboratories, where we develop innovative products that meet the high demands of customers and operators. For many years, we have consistently focused on environmentally friendly and sustainable solutions that both optimise our wash performance and reduce our carbon footprint.



Enjoy the perfect combination of state-of-the-art technology, high-quality washing materials and the best washing chemicals.

# Water recovery

## Save water. Reduce costs.

### Reduced operating costs

Investing in a water recovery system pays off.

### Fits everywhere – even in the tightest spaces

Compact and modular design, variable installation concepts.

### Easy handling

Water recovery is no extra work for you: it's user-friendly and fully automatic.

### Guaranteed odour-free

Water recovery does not release any unpleasant odours.



# SmartService

## Ready for the future with smart all-round service

As the market leader with the densest service network in Europe, WashTec customers can count on reliable support. With SmartService, we offer operators maximum investment security for new systems – at an attractive monthly price in the basic package, and with flexible additional options.

### Basic services

#### Repair and troubleshooting

All service-technician deployments for necessary troubleshooting and repairs, including travel expenses.

#### Service parts supply

All service parts required for troubleshooting and repairs, excluding consumables.

#### Machine maintenance

Annual inspection, adjustment of mechanical parts, development of preventive measures

#### Remote service diagnostics

Quick and direct system troubleshooting by telephone and remote support.

### Service modules

#### Brush set

As part of the service package, brush replacement is covered by a fixed monthly instalment during the system's service life, and is performed at the optimum time – including reminders and planning by our service team.

#### AUWA chemicals

High-quality AUWA chemicals perfectly matched to WashTec systems for brilliant wash results – and attractive price advantages thanks to the discounted basic service package and AUWA conditions in the combined contract.

#### Digital technician

Faster troubleshooting: Connected via a link on your smartphone or tablet, our remote service provides you with digital support, conducts live analyses and finds the right spare parts.

#### Machine cleaning

Thorough specialised cleaning of your facility by certified partners – including hall cleaning, reminders and planning. Environmentally friendly, efficient and cost-saving.

#### Fitness check

Inspection of your system's condition, adjustment of mechanical components if necessary, and recommendations for preventive measures – for smooth operation.



# WashTec – Your strong partner for the future

WashTec is the world's leading provider of vehicle-washing technology and has been a reliable partner for car-wash operators for 60 years. From initial idea to successful implementation: WashTec is a one-stop shop assisting you with advice, technology, financing and service throughout the entire value chain.

## Quality from experience



**Active in over 80  
countries**



**More than 50,000  
systems in use  
worldwide**



**Over 3,000,000 vehicle  
washes daily with  
WashTec technology**



**Around 600 service  
technicians for rapid  
on-site assistance**



**1,700 employees  
committed to your  
success**

**60**

**60 years of experience make  
us the market and innovation  
leader in the industry**

**WashTec vehicle washing technology and  
washing chemicals are VDA-compliant.**

